



newgrounds

- Living -

**Cancellation
Policy**

Let's get you all checked in!

Q: My application fee

A: Application fee is the admin fee required to process your application, run necessary credit and reference checks, allocate your unit and draw-up your Lease Agreement. R1000.00 ex VAT | Non-Refundable

Q: My deposit

A: The deposit is an amount held for the duration of your lease and is refunded to you at the end of your lease duration less any outstanding amount owing or charges for damages. My Domain requires deposit equal of two months (50% of which is security & 50% as damage Deposit) The Full deposit is due two months prior to lease start date. This can be paid in installments or as one amount. Deposit does not include first months rental! You will receive an invoice in the month prior to lease start date for first months rental. This is due prior to occupation

Q: Cancelling my application

A: Should you wish to cancel your accommodation before check-in the deposit is refunded on the following terms*: 2 months before lease start date: 50% deposit held 1 month before lease start date: full loss of deposit held applies. Application fee is non refundable *In cases where students are no longer able to fulfill their leases due to pass marks or visa restrictions management will review unique circumstances.

Q: Early termination of lease

A: Should you (the Tenant) cancel your Lease Agreement with My Domain by informing us that you will no longer be staying in your Unit, at any time before the end of the Lease Period, for any reason whatsoever, Notice (20 working days) must be given in writing, and My Domain may charge you a penalty fee for early termination of the Lease Agreement for the loss incurred and to remarket your Unit. Your rental is due for the Notice period served. The penalty fee will amount to a maximum charge of 2 months of the rental amount at the time that you cancel your Lease Agreement. For example, if your rental is R6 000 for rent per month, the penalty fee for early cancellation will amount to a maximum of R12 000. Please note that we can only use your deposit to pay or pay a part of the penalty fee if you do not owe any money for monthly rental or damages.

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